

# Using coesuite products with SAP Business One 9.0

SAP Business One 9.0 entered Ramp-Up on December 20, 2012. Since then we are continuously testing and working on getting our products to work with this new SAP Business One release. Due to the nature of the Ramp-Up, changes and improvements of the Software provided by SAP are implemented faster than for versions in unrestricted shipment. As soon as we have fully tested and verified that our products are working with SAP Business One 9.0 as expected, the official release will be announced. We will also update our system requirements accordingly.

**To stay up to date on the progress, please subscribe to this entry (use the subscribe button on the right-hand top corner).** Any news in respect of SAP Business One 9.0 with coesuite products, will be communicated via this FAQ.

**Currently, our products for SAP Business One 9.0 are not officially released for SAP Business One 9.0. You are welcome to install our products particularly on your test and demo systems, but we want to ensure that you are aware of the fact that this is at your own risk and discretion.**

**For Customer Demonstration systems, we highly recommend that you only install the 32-bit Version.**

## How to provide feedback to coesystems?

Any feedback should be provided by creating a ticket via [helpdesk.coesystems.ch](https://helpdesk.coesystems.ch). Please add **RAMPUP90** to the subject line of your ticket.

As always we aim to process your issue as quickly as possible, but we cannot guarantee that a solution will always be available immediately.

Please ensure that you are always using the latest Patch/Hotfix released by SAP. Solutions for older Patches/Hotfixes of SAP Business One 9.0 cannot be provided.

## Known issues

The following list provides an overview of issues that we are currently working on/that we are already aware of:

- 64-bit systems are currently not yet supported for LiveSystems at all as
  - we have not yet compiled all modules for 64-bit
  - there are still general installation issues for SAP Business One 9.0 itself
- The coesuite cloud connector is currently not yet supported at all for any LiveSystems
- coesuite eCommerce is currently not yet supported at all for any LiveSystems
- On some systems (both 32-bit and 64-bit) no addons are successfully installed (issues with general Add-on Administration: no changes are possible to the "Company-Assigned Add-Ons" part meaning that e.g. an addon cannot be set active etc.)
- Though you have purchased and correctly assigned your coesuite licences, the following message appears (either on Status Bar or in a MessageBox): **Connection with license server failed [Message 60070-15]** when starting the addon. In addition, there will be MessageBoxes stating that the individual modules are not licensed. In case you are facing this issue, please try the following:
  - a) Ensure you empty all your %temp% folders before starting SAP Business One 9.0
  - b) Set the addon start to "manual"
  - c) In case there is no improvement by following a) and b), create a ticket via [helpdesk.coesystems.ch](https://helpdesk.coesystems.ch) with **RAMPUP90\_LicIssue** in the subject line and request the framework version; this special framework version can only be issued for LiveSystems AND coesystems cannot guarantee that even with the special version the error message can be completely removed

We worked closely with SAP to fix this issue.

SAP released Note **1837139 - Error Message Appears When Using Multiple DI API Connection Method to Connect Add-Ons to SAP Business One** and coresystems received the Pre-Release Version of 9.0 PL4 to verify the fix. Once 9.0 PL4 is officially released, there will be no need to for using special framework versions.

- For systems upgraded to SAP Business One 9.0, the coresuite installer needs to be replaced. Please uninstall the addon, and install using the latest installer (Version 3.7 or higher). \*\* Uninstalling the addon will have no impact on your current settings – as always it is recommended to back up e.g. your print and layout definitions; customize rules etc.
- Warning message: "Do you want to continue working without this addon?" when trying to e.g. set the addon to active within the SAP Business Addon Administration - please note that this issue can be reproduced with any addon (SAP addons), and therefore you will need to create a Message for SAP to solve this issue.
- Error message: "The new or the same version of this Add-on is already registered" occurs if you are trying to install the 32-bit version on a 64-bit client application. Please use the appropriate installer.

## Where can you get the necessary software?

### Installer

- For 32-bit systems, please use the latest installer available in our [download area](#)
- For 64-bit systems, please create a ticket via [helpdesk.coresystems.ch](https://helpdesk.coresystems.ch) with **RAMPUP90\_64bitInstaller** in the subject line

### Modules, SAP Business One Patchlevel Dlls

- For 32-bit systems, downloads will be available via "Download Updates" within the coresuite administration respectively via our [download area](#)
- For 64-bit systems, please create a ticket via [helpdesk.coresystems.ch](https://helpdesk.coresystems.ch) with **RAMPUP90\_64bitFiles** in the subject line

## 07/05/13: SAP Business One 9.0 Major Release in Unrestricted Shipment

With today's Release of 9.0 PL4, SAP Business One 9.0 is now in unrestricted shipment. We, at coresystems, will now conduct our final tests over the next few days, create the additional files and expect that we can support 9.0 from the end of the current week (10/05/13). Please refer back to this page for any news on this matter.

## 10/05/13: Status Update "Using coresuite products with SAP Business One 9.0"

On Monday, 13/05/13, coresuite **onPremise** products, version **3.90** (which are currently in [RampUp](#)), will be released. At the same time we will officially release coresuite **onPremise** products for SAP Business One 9.0. Please refer back to this page for further instructions and explanations regards the installation.