SAP **1862058 - Error messages received when closing the application**

Version 1 **Validity:** 20.05.2013 - active   **Language** English

Symptom

Use a certain add-on with SAP Business One. When you close the application, you receive the following error messages:

Problem Event Name: APPCRASH
Application Name: SAP Business One.exe
Application Version: xxxx
Application Timestamp: 51798f99
Fault Module Name: Xalan C_1_10_b1.dll
Fault Module Version: 1.10.0.0
Fault Module Timestamp: 4ec5f2aa
Exception Code: c0000005
Exception Offset: 00003468
OS Version: 6.1.7601.2.1.0.272.7
Locale ID: 1031
Additional Information 1: 0a9e
Additional Information 2: 0a9e372d3b4ad19135b953a78882e789
Additional Information 3: 0a9e
Additional Information 4: 0a9e372d3b4ad19135b953a78882e789

Cause

Application Error.

Solution

SAP intends to provide patches in order to solve the described problem.
The section **Reference to related Notes** below will list the specific
Patches when available.
The corresponding **Info** file of Patches on SAP Service Marketplace will
show the correction / SAP Note number also.
Be aware that these references can only be set at Patch release date.
SAP will deliver Patches only for selected Releases at its own
discretion, based on the business impact and the complexity of the
implementation.

Header Data

Released On	21.05.2013 08:28:26
Release Status	Released for Customer
Component	SBO-BC-DMP Crashes
Priority	Correction with high priority
Category	Program error

Validity

Software Component	Version