1642459 - Check the DI configure file when addon can't start

Version 1 **Validity:**
17.10.2011 - active

Language English

Symptom

After upgrading from SAP Business One 2007B to 8.81, when you start the addon (for example, Outlook Integration), it fails in Addon Administration.

Cause

Consulting

Solution

If you meet this kind of issue you need to check the license address in the configure file(b1-local-machine.xml) in the DI folder. If it's incorrect then you should go to register the DI API with command line and modify b1-local-machine.xml manually or simply re-install DI API via upgrade wizard.

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Header Data

Released On	17.10.2011 08:29:19
Release Status	Released for Customer
Component	SBO-SDK-DI Data Interface
Other Components	SBO-SDK-UI User Interface
Priority	Recommendations/additional info
Category	Consulting

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References

This document refers to:

SAP Business One Notes

1602778   IsUserLicensed fails when using DI Connect from UI API

Validity

Software Component	Version
SAP BUSINESS ONE	8.81